

The Cullman County Public Library System has contracted with Unique Management Systems (UMS), a specialized collection agency for libraries, to assist in recovering non-returned library materials and unpaid fines.

- The Cullman County Public Library System is committed to providing materials that meet patrons' needs.
- Non-returned books, videos, DVDs, CDs, hotspots, and other materials are not available for patrons to use or check out, and replacing lost materials is costly.
- To protect taxpayer dollars, the library must make every effort to recover lost materials.

Starting May 4, library accounts that have items that are at least 60 days overdue and with fines equal to or exceeding \$25 will be referred to UMS.

If your library account is referred to UMS, a \$10 service fee will be added to your balance.

Reminders:

- Most materials may be returned to the Cullman County Public Library via the Book Drop, or you may come inside during business hours to return materials at the Circulation Desk.
- Our business hours are Monday through Friday from 9am to 6pm, and Saturdays from 9am to 1pm.
- All of our materials may be borrowed for 2 weeks. Many items can be renewed up to 2 times (for a max of 6 weeks total). New books, materials on Hold, DVDs, Videotapes, and Music CDs may not be renewed.
- You can renew items in-person at the Circulation Desk, or you may call to Renew items (have your Library Card on hand).
- When an item is marked as Lost (after being overdue for 60 days) the cost of the item along with a \$5 processing fee is added to the library account of the borrower. Avoid this by returning items in a timely manner.

Please help us to serve all library patrons by returning overdue materials.